SOCIAL MEDIA DISCLAIMER

CROSSLINK FAMILY OF COMPANIES

Last Updated – January 1, 2023

<u>Crosslink Family of Companies</u> means CrossLink Professional Tax Solutions, LLC, CrossLink Tax Tech Solutions d/b/a CrossLink Tax Pro Alliance and Audit Allies, LLC (collectively "CROSSLINK")

We welcome and encourage open discussion on CROSSLINK's social media sites — including but not limited to our blogs, Facebook, Twitter, YouTube pages, and online story-sharing forums — and look forward to any comments, stories, and experiences you want to share.

We make reasonable efforts to monitor participation to ensure that you stay on topic, are courteous, and avoid making offensive comments. Please remember that information posted on any of our social media platforms shouldn't be considered legal, tax, financial or other professional advice.

Please be aware that once you post something online, there's the potential for thousands (or hundreds of thousands) of people to read your words, even years from now. Even online sites or applications ("apps") that are considered "private" or "closed" could be using or sharing data that it collects from you. As a result, we suggest that you exercise caution when posting any information on any of our social media sites and that you not disclose personal identifiable information like your location, medical information, financial information, etc.

That's the plain English version. Here it is in legal language:

This Disclaimer applies to CROSSLINK's social media presence on social media sites ("Social Sites"), including but not limited to Twitter, Facebook, LinkedIn, YouTube, Glassdoor, Pinterest and Instagram, which are all third-party sites not affiliated with CROSSLINK and do not necessarily represent the views of CROSSLINK. Please note that CROSSLINK is not responsible for the service provided by each platform, and you should review the Terms and Privacy documents for each.

All of the information and content on Social Sites created by CROSSLINK, including, but not limited to, all text, analyses, reports, articles, graphics, software applications, video and audio files, photos, and trademarks ("Content"), is owned or licensed by CROSSLINK and is protected worldwide by applicable intellectual property laws. You can share our Content but do not alter it or use it for your financial benefit. The materials we post on our Social Sites do not constitute legal, tax or financial advice and are not a substitute for obtaining legal, tax, financial or other professional advice. Despite our best efforts to provide timely and accurate information, users should be aware that the information available through CROSSLINK's Social Sites may not be timely, accurate, or complete.

Any information, comments, photos and videos (and any image, likeness, voice, and statements contained therein) and other content posted or actions taken by users on our Social Sites ("User Content") are the responsibility of the person who posted them and do not reflect the views or opinions of CROSSLINK. We are not responsible for any User Content. We do not endorse User Content or confirm its accuracy.

Links to third-party sites and content are intended for informational purposes only. CROSSLINK is not responsible for third-party ads or other content, products, advice, opinions, recommendations of, or other material that any third party may place on social media or other websites. When accessing third-party sites, you do so at your own risk and subject to the terms and conditions of those sites.

We reserve the right to amend this Disclaimer at any time and it is your responsibility to review this page for updates, which shall be in effect when posted.

We also reserve the right, in our sole discretion, to terminate or restrict your use of or access to our pages, or to block or remove any content that we believe violates the Social Sites' community guidelines, this Disclaimer, and/or applicable legal or regulatory requirements.

You agree that you will not post any information or materials that:

- Are harassing, libelous, defamatory, abusive, threatening, harmful, obscene or are otherwise offensive or
 objectionable (in our sole judgment) or which may give rise to liability or violate any law;
- Are invasive of or violate any person's privacy or publicity rights;
- Are fraudulent, deceptive or misleading;
- Are off topic or otherwise not relevant;
- Are promotional in nature or focused on selling a product or service, including any content attempting to influence polls, rankings or web traffic;
- Contain phishing, scams or other irrelevant content, including spam, chain letters or pyramid schemes;
- Contain a virus or any other component that may damage another's computer;
- Infringe on the intellectual property, proprietary or other rights of any person or entity;
- Contain, depict or promote illegal content or activities;
- Request or provide specific tax, legal or investment recommendations, advice or testimonials; or
- Contain or request any personal or confidential information like social security number, passwords, phone number, e-mail address, or tax/financial information.

You agree that we are free to use any portion of the User Content, including ideas contained therein that you submit for any promotional or business purposes or activities, in any media now known or hereinafter invented, throughout the world, including on our social media pages and properties, CROSSLINK websites or other online properties and products or services. Each such use is permitted without notice, compensation or acknowledgment to you or further approval from you. You also agree that any and all materials produced and/or resulting from CROSSLINK's use of any User Content shall be owned exclusively by CROSSLINK, and that you have no rights, title or interest in or to such materials. However, nothing in this agreement requires CROSSLINK to make such use.

You represent and warrant to CROSSLINK that you have all rights to the User Content necessary to grant us these licenses.

Please note that other participants may use your posted information beyond the control of CROSSLINK. If you do not wish to have the information you have made available used, published, copied and/or reprinted, please do not make posts.

We cannot answer service or product related questions via social media and we cannot guarantee a reply to every comment. However, if you have immediate service or product needs, please email us at support@crosslinktax.com and we will direct you to the best contact for your needs.

Finally, you agree that you will indemnify CROSSLINK against any damages, losses, liabilities, judgements, costs or expenses (including reasonable attorneys' fees and costs) arising out of a claim by a third party relating to any material you have posted. CROSSLINK also expressly disclaims liability for any viruses or other contamination of a user's computer system or other devices used to access CROSSLINK's social media sites.